

CRAIG H. ROBINSON, PH.D., INC.

CENTURY SQUARE, SUITE 2702

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CLINICAL PSYCHOLOGY

Frequently Asked Questions and Conditions of Evaluation and Treatment

What are the fees?

Sessions (individual, marital, or family): \$160.00 per session (plus tax). Sessions are generally 45 to 50 minutes in length; a half session is 25 minutes in length.

Under circumstances of financial hardship, the fee schedule may be revised. Should you have any questions of whether you qualify for lower rates, please ask Dr. Robinson.

What is the payment procedure?

Payments are due following each session. Please pay the secretary as you leave with either cash, check, Master Card, or Visa.

What is the health insurance procedure?

As a courtesy to our patients, we will be happy to file insurance claims with your insurance company. In those cases where we are a participating provider in your plan, the insurance company will reimburse us directly for our services. A co-payment is to be paid in full at the time services are provided.

While most health insurance plans partially cover the cost of services, each insurance company has a different reimbursement policy. You should contact your company directly for the exact amount of reimbursement you can expect. Our office can only provide estimates regarding reimbursement.

What happens if I have to miss a session?

If you call at least 24 hours in advance, there is no charge for session. Otherwise, unless there are uncontrollable circumstances, you may be billed for the time held for you.

Will any records be kept?

Notes are kept primarily to organize treatment direction. Other than the exceptions noted in the Hawaii Notice Form, information revealed by you during therapy will be kept strictly confidential, and will not be revealed to any other person or agency without your prior written permission. Any release you sign may be terminated immediately upon your request.

You are very welcome to review in the office any information in your file, except in rare circumstances where the doctor might not be legally allowed to show you certain data. Please ask Dr. Robinson if you would like to review your records. Dr. Robinson's staff is not permitted to grant such requests. At your request, any part of your record or files can be released to any person or agency you designate, and you will be informed at that time whether the doctor thinks making the records available might be harmful to you.

What are the client's rights?

You have the right to decide not to receive psychotherapy and, if you wish, you will be provided with the names of other qualified therapists. You also have the right to end therapy at any time without any moral, legal or additional financial obligation. You have the right to ask questions about any procedure used during therapy, as well as the right to prevent the use of certain therapeutic techniques, and you shall be informed of any unusual procedures with any risks in advance of the use of such techniques. No electronic recordings of any therapy session will occur unless you have asked or have agreed on such a procedure after discussing it with Dr. Robinson.

Every effort will be made to inform you in advance if Dr. Robinson will be unavailable for a substantial length of time. His office will have information regarding who is covering for him when he is out of town, and should you require assistance in his absence, the names of other resources will be readily available.

SHOULD YOU HAVE FURTHER QUESTIONS,
PLEASE FEEL FREE TO INQUIRE AT ANY TIME

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